

Your district nursing team is based at:

District nurse team leader is:

Telephone number:

Out of office hours:

If you need a doctor, phone your GP surgery:

DISTRICT NURSING SERVICE

A Guide for Patients

The District Nursing service provides skilled nursing care 24 hours per day, 365 days of the year.

This service is provided for housebound patients, and for those where the most appropriate place of treatment is the home.

All staff will:

Act in a professional manner and treat you with dignity and respect.

Keep your information confidential, accurate and secure at all times.

Only share your information with your permission or when it will benefit your health care.

Assess your needs and treat you with the best care available.

Monitor your progress and transfer you to the most appropriate services as required, eg practice nurse.

Deal with concerns promptly and professionally.

What we ask of you and your family

Please contact your District Nurse if you are unavailable for any planned visits e.g. Hospital appointments.

You can help the District Nurses by offering the same respect and dignity that they give to all patients, families and carers.

We ask that you do not smoke whilst the nurse is visiting.

We would kindly ask that pets such as dogs and cats are removed to another room during the nurses visit.